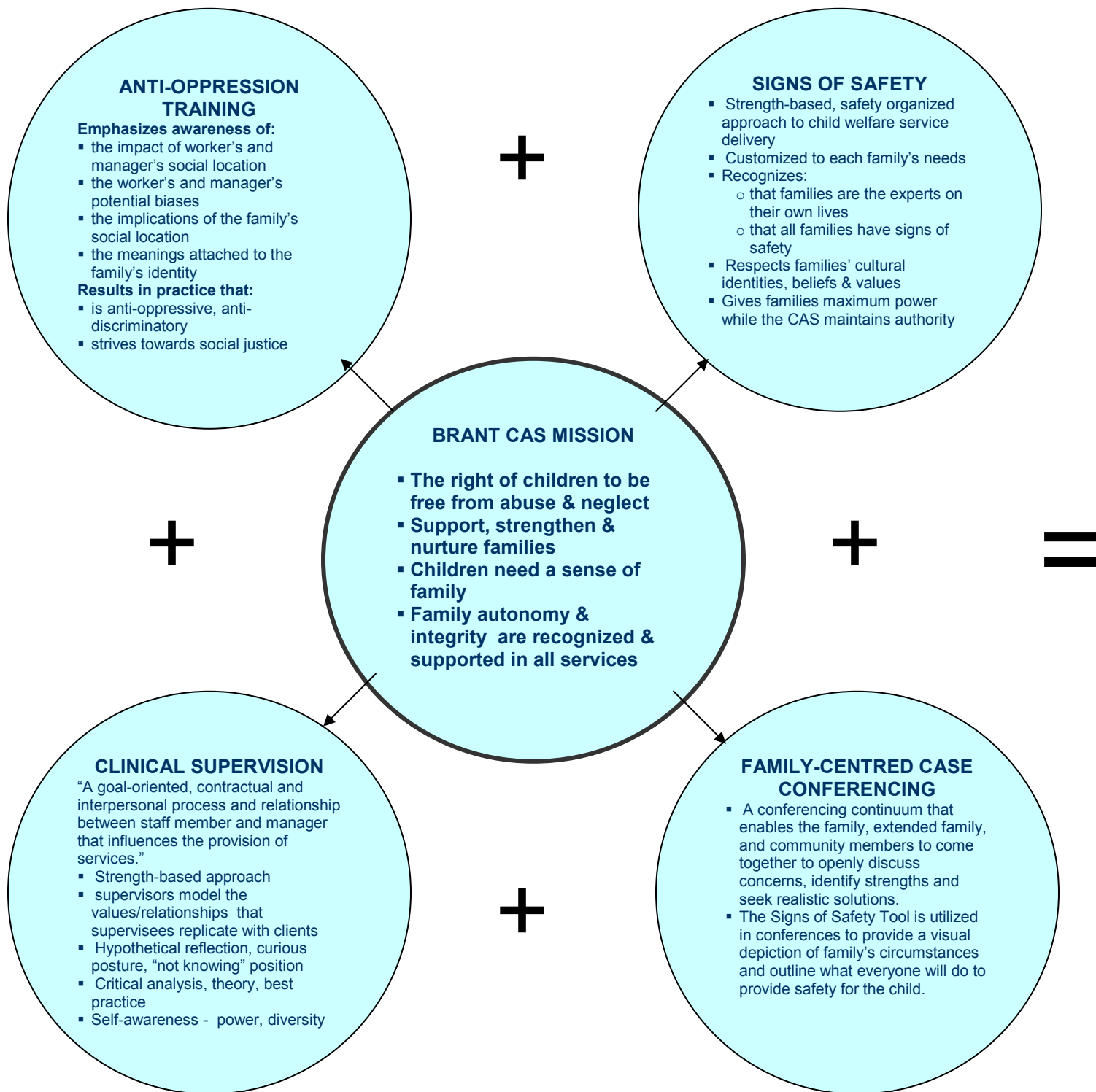


# THE CHILDREN'S AID SOCIETY OF BRANT JOURNEY



**PRACTICE DEPTH**

**Practice that:**

- is engaging, respectful and focused on the safety of children
- engages vulnerable families to create relationships and conditions that facilitate change
- empowers vulnerable families to utilize their strengths and resources, and to make safe decisions for their children
- promotes strengths and addresses vulnerabilities of families to increase resilience, coping skills and the achievement of their goals
- results in sound decision-making

**Quality service delivery is supported by a practice culture and quality supervision that:**

- reflects Brant CAS mission, vision and values
- promotes capacity building, peer group learning environments
- demonstrates professional knowledge and skill
- encourages the use of knowledge (empirical research) to inform practice
- promotes in-depth reflective analysis of practice
- facilitates an awareness of the impact of the worker's, manager's and family's social location
- mitigates against practice triggers (risk anxiety), defensive practice
- facilitates an in-depth understanding of issues that confront the family and an increasing depth of analysis
- focuses on solution-finding rather than problem-solving
- demonstrates compliance with relevant standards, policies, regulations, etc.

**CLIENT OUTCOMES**

- More collaborative approach to service delivery:
  - Increased number of clients and their support systems participate in planning
  - Increased number of families utilize ADR (FGDM & mediation)
  - Decreased number of new court applications
  - Decreased number of families before the court (monthly)
- Participant satisfaction with conferencing model:
  - Overall positive experience
  - Family members respected
  - Could express self
  - Felt heard
  - Felt part of finding solutions
  - Satisfied with the plan
  - Can stick with plan
- Fewer children leaving their families
  - Decreased admissions to care
  - Increased number of children with kin (in and out of care)
- Permanency achieved faster:
  - Decreased time from admission to reunification with own family
  - Decreased time from admission to children placed with "other" long-term families
- Faster goal achievement
  - Faster resolution of court matters (decreased time from court application to order termination)
  - Decreased length of service
- Lower recidivism rate
  - Fewer number of re-investigations transferred for ongoing service
  - Fewer number of children re-maltreated while receiving service
  - Fewer number of children re-maltreated within 12 months of receiving service
- Client found prior service helpful:
  - Increased number of self-referrals for repeat service

NOTE: The experience of other jurisdictions is that outcome indicators don't begin to change until 2-3 years into the implementation process.

**DIFFERENTIAL RESPONSE**

- Maintain strong focus on child safety, well-being and permanence
- Provide more case-sensitive, customized responses for referrals of non-severe situations
- Strengthen assessment and decision-making by implementing:
  - a family-centred team decision-making model
  - "next generation" clinical tools
  - Specialized supplementary screening tools
- Integrate the use of clinical tools with a broader clinical focus
- Increase the emphasis on engaging children and families in service
- Build on existing strengths and increase families' capacity
- Involve a wider range of informal and formal supports in service planning and provision

**QA – Continuous evaluation & improvement**